

At this time, Anthem is reaching out directly to those individuals whose data may have been compromised. All impacted Anthem members will be enrolled in identity repair services. In addition, impacted members will be provided information on how to enroll in free credit monitoring. Please check your personal email accounts and regular mail for information from Anthem that will pertain to your information specifically.

Anthem has created a dedicated website – [www.anthemfacts.com/faq](http://www.anthemfacts.com/faq), and a toll-free hotline, 1-877-263-7995, that you can call for more information.

Anthem has informed us of the following:

- Once Anthem determined it was the victim of a cyber attack, it immediately notified federal law enforcement officials and shared the indicators of compromise with the HITRUST C3 (Cyber Threat Intelligence and Incident Coordination Center).
- Anthem's Information Security has worked to eliminate any further vulnerability and continues to secure all of its data.
- Anthem immediately began a forensic IT investigation to determine the number of impacted consumers and to identify the type of information accessed. The investigation is still taking place.
- The information accessed includes impacted member names, health ID numbers/Social Security numbers, dates of birth, addresses, telephone numbers, email addresses and employment information, including income data.
- Anthem is still working to determine which members' Social Security numbers were accessed.
- Anthem's investigation to date shows that no credit card or confidential health information was accessed.
- Anthem has advised us there is no indication at this time that any of our clients' personal information has been misused.

The City is continuing to work closely with Anthem to better understand the cyber attack and the impact on our members.